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Gabriel Jones

PRINCIPAL, CHANGE MANAGEMENT & DIGITAL TRANSFORMATION

Change Management & Digital Transformation Professional | Prosci-Certified Practitioner and Trainer

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PROFESSIONAL PROFILE

Gabriel is a change management and digital transformation professional with more than a decade of experience helping organizations prepare for, adopt, and sustain complex technology change. He partners with leaders, sponsors, project teams, and frontline stakeholders to turn transformation plans into clear communications, practical training, and measurable readiness. His work spans healthcare IT, higher education, clinical systems, identity and security platforms, and digital workplace initiatives.

AREAS OF EXPERTISE

- Change management strategy and organizational readiness
- Prosci ADKAR methodology
- Change champion network design
- Executive sponsorship and stakeholder engagement
- Communications planning and training enablement
- Digital workplace and enterprise technology adoption
- Clinical and administrative workflow change
- Identity, security, and platform modernization
- Post-go-live adoption and sustainment

CREDENTIALS

- Prosci Certified Change Practitioner
- Prosci Train-the-Trainer, Level 1
- Prosci Train-the-Trainer, Level 2

PROFESSIONAL EXPERIENCE

- Leads enterprise change strategy, readiness assessments, stakeholder analysis, communication planning, training, and post-go-live support for complex technology transformations.
- Guides adoption for clinical, identity, security, AI, digital workplace, and enterprise platform initiatives by connecting technical delivery to the needs of people and operations.
- Builds durable change capability through sponsor coaching, change champion networks, governance materials, and ADKAR-based training for project teams and leaders.
- Brings experience supporting healthcare and higher-education environments, including shared-governance settings and high-impact service delivery.

EDUCATION

- Graduate coursework in Higher Education Administration
- B.S., Information Technology
- A.S., Computer Network Engineering